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From the Company Management we understand that the management and quality control of the activities and processes identified and developed to manufacture our valves, are a core value for the continuity and improvement of our company.

For this, the following basic principles must be assumed:

- Our valves must meet the needs (present and future) that are established by our customers.
- We have to plan properly to achieve these needs. This plan must lead us to assure the accomplishment of our delivery times and requirements established by our customers.
- Execute the operations according to the procedures, instructions and systematics established by our company in accordance to our quality management system. Therefore, establish consistency and uniformity in our performance of work.
- Reveal the failures in order to study their causes and seek solutions to prevent their recurrence. For this purpose, establishing awareness campaigns so that the company's personnel document non-conformities that may arise in our processes for later analysis.
- Apply continuous improvement to what we have stablished, since the future of our company is linked to it. For example, optimizing the comercial management to diversify our client portfolio, introduction in new markets, etc.

Recognizing the effort that this entails, as the person in charge of the company's Management, I will provide the necessary knowledge, means and resources for the implementation, maintenance and improvement of our quality management system as well as for creating a climate of trust that facilitates the participation of all of the staff in the achievement of quality objectives.

See strategic quality plan for the objectives that are revised and adapted to our philosophy as company.

Signed, Managing Director.